Solution Development Specialist (maternity cover, 6-month contract)
IfM Engage, Cambridge

We are currently looking for someone with customer-focussed experience in an industry, research or consultancy environment to join our solution development team. This team supports, delivers and quality assures consultancy and training activities based around IfM offerings. They aim to strengthen and manage relations between research groups, the Company and the extended consultancy network.

IfM Engage works with companies, policymakers and other universities to put new ideas and research coming out of the Institute for Manufacturing into practice. We do this through consultancy, executive and professional education, events and open courses.

The purpose of this role is:

- To work within Engage’s Solution Development team, innovating solutions to client problems and supporting the consultancy network.
- Help to strengthen links between research and practice teams.
- Develop IfM tools such that they are ‘practice ready’
- Working with the team, researchers and our external consultant network to facilitate communities of practice

Role Summary
- Engage in consultancy activities with a focus on management tool development and providing innovative solutions to client problems;
- Support Engage’s external consultant network (IfM Engage Associates) in developing solutions and co-creating proposals to address client requirements;
- Undertake quality assurance activities such as proposal and report reviews
- Work closely with all the members of the Solution Development team, and support the team’s strategy and objectives

This role reports to the Head of the Solution Development team and is supported by the Solution Development Co-ordinator.
Location and travel

This role is employed by IfM Engage in the Solution Development team, based in the Alan Reece Building, Charles Babbage Road, Cambridge.

This is a 6-month fixed term contract role and is full-time at 37.5 hours per week. We encourage applications from all sections of society and are open to conversations around flexible working. We operate an ‘office first’ hybrid working policy (at 60% of working time in the office). Some national and international travel is likely as part of the role. The salary for this placement is circa £40,000 per annum, plus a generous benefits package, including healthcare.

Applicants must have the right to work in the UK.

Desired experience, skills and attributes

Experience

• Experience in a consultancy, R&D or industry environment
• Experience in the manufacturing sector
• Demonstrable experience of customer-facing roles
• Working on client confidential projects

Skills

• Collaborative working
• Able to prioritise and co-ordinate own work
• Confident in the use of IT
• Excellent written and verbal communication skills

Traits

• High attention to detail
• Professional and reliable
• Proactive with good initiative
• Curious, enthusiastic and a good problem solver

To apply, please send a CV and covering letter outlining your interest in the role to Alison Martin: ifm-engage@eng.cam.ac.uk

Applications will close at 17.30 on Monday 13 November 2023
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